



Making Connections

Connecting members with providers for the care they need



Working to Improve Health

At Guardian, we put people first—from members to providers—to coordinate quality care that can be simple to administer and could help to lower overall costs.

We do that through comprehensive, coordinated dental and eye care benefit services that offer health plans seamless integration and hassle-free administration.

Connect-to-Care Programs

Guardian delivers healthcare from the people who do it well—dentists in our network—to the people who may need it most—our Medicaid members. Our Connect-to-Care programs are outreach programs designed to help ensure we reach the right people at the right time, whether they need reminders of routine care during pregnancy or whether they find themselves in the emergency room for dental pain.



Dental Home

Targeted Population: All Members

Helps to assign members to dental homes based on their personal and family experience, geographic location, and demographic records, to help ensure patient needs are met.



Foster Children

Targeted Population: Members in Foster Care

Helps to expand preventive oral and ocular services for foster children through phone and text outreach, mobile clinics, and telehealth.



Siblings

Targeted Population: Siblings of Child Members

Helps to educate families on dental health by targeting siblings of members who've received extensive dental treatment.



Expectant Mothers

Targeted Population: Pregnant Members and Their Children

Helps to reduce periodontal disease in pregnant women and children through incentives and preventive care.



Urgent Dental Services

Targeted Population: All Members

Helps to reduce ER visits by directing members to an appropriate setting through a hotline, education, and care coordination.



Member Engagement & Care Coordination

Targeted Population: All Members

Helps reduce costs of comorbid conditions by engaging members in their own care and helping to coordinate their caregivers.

We aim to
improve
care quality
and reduce
costs



Diabetes Care Programs

Guardian's programs for members with or at risk for diabetes help reduce overall costs for patient and payers by focusing on early diagnosis and prevention of related health complications.



O2C2 (Oral and Ocular Coordinated Care)

Targeted Population: Members with Diabetes

Helps to reduce medical costs by identifying members with or at risk for diabetes by providing tests and extended preventive eye and dental care.



Diabetic Retinal Exams (DRE) Outreach

Targeted Population: Members with Diabetes

Helps to prevent costly eye medical complications by targeting members with diabetes for diabetic retinal exams.



ID Diabetes

Targeted Population: Members with Diabetes

Helps to identify diabetes early by performing an HbA1c test as part of the routine dental exam for adult members.



Annual Dental Visit (ADV) Outreach

Targeted Population: Members with Diabetes

Helps to improve dental health by reminding members to schedule their annual visit.

Our primary
focus is
member
and provider
satisfaction.

Expanding Access Programs

Guardian advocates for our members and our providers, helping to improve the overall healthcare experience for everyone. It's about having the right tools for the job, whether it's the skills to treat members with special needs or a team of anesthesiologists to complete crucial in-office surgeries.



Sensi-Dentistry

Targeted Population: SHCN Members

Helps to improve experiences and health outcomes for members with special healthcare needs (SHCN) by training dentists to provide pre-appointments and additional appointment time and helping SHCN members find those providers.



Modern Pain Management Program (MP²)

Targeted Population: Dentists Who Prescribe Pain Medication to Their Patients

Helps to reduce the length and number of dental opioid prescriptions through provider education, monitoring, and instruction.



Office IV Sedation

Targeted Population: SHCN Members and Those Who Need Dental Surgery

Helps to provide IV sedation teams to dental offices for full-scope dental delivery.

You deserve a Guardian.

We invite you to contact us to learn more about how we can help elevate the oral and ocular health of your members.

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