

Dear Dental Provider:

In order to further communicate with our network offices, Avesis will be hosting a series of question and answer Provider Education sessions in your area. Some of the topics covered in these sessions will include:

- Covered benefits overview and changes in UPMC programs
- Changes to the Avesis provider manual for UPMC providers
- Prior Authorization procedures
- Claims filing and follow up processes
- Web portal navigation
- Upcoming projects and initiatives

These sessions will be held at the following locations and times:

Tuesday December 6, 2011	Wednesday December 7, 2011	Thursday December 8, 2011
Residence Inn 3896 Bigelow Blvd. Pittsburgh, PA 15213 (412) 621-2200	Comfort Suites 2731 Mosside Blvd. Monroeville, PA 15146 (412) 373-0911	Embassy Suites 550 Cherington Parkway Coraopolis, PA 15108 (412) 269-9070
<u>3 Sessions</u> 10am – 12pm 2pm – 4 pm 5pm – 7 pm	<u>3 Sessions</u> 11am – 1pm 2pm – 4pm 5pm – 7pm	<u>3 Sessions</u> 10am – 12 pm 1pm – 3 pm 4pm – 6 pm

Providers and staff are encouraged to RSVP as soon as possible by selecting any of the above dates and indicating the number of attendees from your office. This letter will serve as your RSVP once completed and faxed to Avesis at 1.866.653.5544. You may also RSVP via email to rclark@avesis.com or fax (770) 438-6370

Thank you in advance for your time and attention. We look forward to continuing our joint efforts to meet the needs of UPMC Health Plan enrollees in your community.

Avesis Provider Services
 (888) 209 – 1243

Avesis Provider Services Fax Line
 (866) 653 – 5544

RSVP to (866) 653-5544 or to (800) 522-0258, ext 290

Practice Name: _____

Practice Address: _____

Session Attending: _____

Number of People Attending: _____

Phone# _____ Fax# _____

Email address: _____@_____