

AVESIS QUALITY ASSURANCE PROGRAM

The Avesis Quality Assurance Committee meets on a quarterly basis to review all aspects of our programs and ensure that the programs are operated in accordance with Avesis policies and guidelines as well as the policies and guidelines of our partners. The Quality Assurance Committee focuses on such areas as credentialing and recredentialing; utilization review; provider and member satisfaction; compliance; claims processing and payment; and customer service.

If you would like additional information regarding any aspect of our Quality Assurance program, please send a request to the address below:

Avesis Third Party Administrators, Inc.
ATTENTION: Quality Assurance Program
10324 South Dolfield Road
Owings Mills, Maryland 21117